

# **Services for Newcomers**

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- The Global City Report: Newcomer Health in Toronto, November 2011
- Newcomer Health Conference 2012
- Board of Health Report: Newcomer Strategy approved 2013
- New Country/ New Life: Promising Strategies to Promote Newcomer Mental Health

## Health Pillar:

- Knowledge exchange
- Facilitate new partnerships
- Advocacy

## Local Immigration Partnerships (LIPS):

- Early Years Screening & Immunization
- Addressing local service issues and service gaps

## **1. Protecting Against Health Hazards**

Examples: air quality improvement, beach water monitoring; day nursery inspection, DineSafe, emergency response, heat alerts, pesticide use reduction, pool inspection, smoking by-law enforcement, tattoo setting inspection

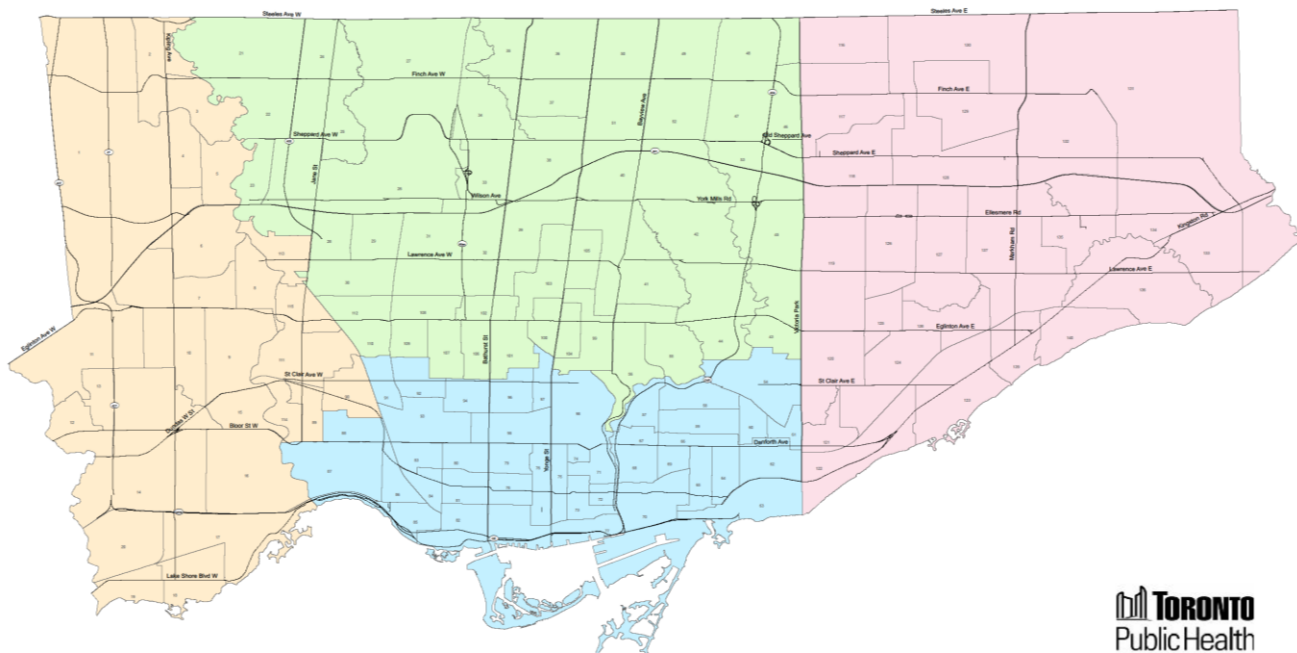
## 2. Preventing Disease

Examples: cancer prevention, communicable disease, dental screening, food handler training, HIV/AIDs hotline, immunization, TB control, West Nile virus prevention, vaccine information, sexually transmitted infections follow-up, needle exchange, methadone clinics, rabies control

## 3. Promoting Good Health

Examples: alcohol, drug use prevention, birth control, breastfeeding supports, dental care and education, healthy babies/healthy children, heart health, injuries/falls prevention, mental health, newborn hearing screening, preschool speech and language, nutrition information, parenting information and support, prenatal and postnatal home-visits, sun safety, community grants, diabetes prevention

# Urban Issues Team



## Urban Issues Service Delivery Areas 2013

- Neighbourhood (neighbourhood #)
- Highways
- Main Streets



0 1 2 4 km

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Data Sources: City of Toronto (Geospatial Competency Centre) 2010 - 2012  
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# Community Health Officers

- **Assess community health needs through consultation**
- **Work with residents & community agencies to address access and equity issues**
- **Support the development of community based resources: grants, programs, leadership**
- **Facilitate resident and sector partnerships in the development of healthy public policies**
- **Promote community engagement through outreach, training, coalition building**



# How to Access

[www.toronto.ca/health](http://www.toronto.ca/health)

**416-338-7600** Intake to speak to  
nurses, dieticians

**311**

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# Service Map

## Urban Issues Service Map

- Green -- North Service Delivery Area
- Blue: -- South Service Delivery Area
- Brown: -- West Service Delivery Area
- Pink: -- East Service Delivery Area

# Contact Community Health Officer

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